



# LABOR RATES AND FREIGHT REIMBURSEMENT

## LABOR RATES & REIMBURSEMENT GUIDELINES

### Products Included:

**Power Centers, Inverters, Deck Mount Converters, Distribution Panels, Transfer Switches, and Miscellaneous Parts.**

### Standard Flat Rates

- 5100, 5200, & 5300 Series (Inverter) 0.50 hrs X dealer published rate
- 68100 Series (Converter) 0.50 hrs X dealer published rate
- 8500 Series (Power Center) 0.50 hrs X dealer published rate
  - 85xxMBA (Main Board Assembly only) 0.5 hrs X dealer published rate
  - 85xxAN-PCB (Fuse Panel) 0.20 hrs X dealer published rate
- 8700 Series (Power Center) 0.50 hrs X dealer published rate
- 8800 Series (Converter) 0.50 hrs X dealer published rate
- 8900 Series Remove & Replace (Power Center) 0.75 hrs (on a completed unit) X dealer published rate
  - 89xxMBA (Main Board Assembly only) 0.5 hrs X dealer published rate
  - 89xxAN-PCB (Fuse Panel) 0.20 hrs X dealer published rate
- 8930/50 Series (Distribution panel) 0.50 hrs X dealer published rate
  - 8930/50N-PCB (Fuse Panel) 0.20 hrs X dealer published rate
- 9500 Series (Power Center) 0.50 hrs X dealer published rate
  - 95xxMBA (Main Board Assembly only) 0.5 hrs X dealer published rate
  - 95xxAN-PCB (Fuse Panel) 0.20 hrs X dealer published rate
- 9800 Series (Converter) 0.50 hrs X dealer published rate
- 9900 Series (Power Center) 0.50 hrs X dealer published rate
- EM-15/20 (Energy Management Switch) 0.50 hrs X dealer published rate
- T-30/T-57 (Transfer Switches) 0.50 hrs X dealer published rate
- 3500 & 3600 Series (Power Pro™) -
- Miscellaneous parts: (Example - Remote Switches, Doors, Door Latches, Door Assemblies) 0.20 hrs X dealer published rate.

**NOTE:** Diagnostic time is built into the flat rate. Warranty claim checks will be processed within 30 days of claim submittal. Rates are subject to change.

### Freight Reimbursement:

Freight reimbursement will be based on sending the unit to WFCO Technologies by use of standard methods such as UPS Ground or Standard Mail. Express methods will be denied.

### **Send a copy of warranty claim paperwork including the RGA number to:**

- By Mail: WFCO Technologies 2021 Aeroplex Drive North Elkhart, IN 46514
- By Fax: (574) 294-8698 or Email: [warranty@wfcotech.com](mailto:warranty@wfcotech.com). The

following information **MUST** be included on the warranty claim form: make and model number, serial number, RGA number, reason for return, original date of purchase, and year of RV.

